Schedule: Privacy Policy

Privacy Policy

§1.
GENERAL PROVISIONS

1. This Privacy Policy comes into force on 25 May 2018 and can be amended. In the case of persons who use the Website https://survicate.com, the Privacy Policy comes into force on the date indicated in clause 1, and there is no need to provide information on the changes introduced. In the case of the Users who have accepted the Rules and Regulations as well as the Privacy Policy, the provisions of the Rules and Regulations shall apply to the changes in the document's applicability and providing information on such changes. The Rules and Regulations are available at URL address: https://survicate.com/terms.
2. The Service Provider is Survicate sp. z o.o. with its registered office in Warsaw (postal code 02 – 786) at ul. Zamiany 8 LU2, entered into the register of entrepreneurs of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw, 13th Commercial Division of the National Court Register under KRS number: 0000551025, NIP number: 9512390641, fully paid-up share capital: PLN 23,050.00, contact e-mail address: hello@survicate.com (hereinafter referred to as "Us").

§2.
SECURITY

1. The principles we follow:
   a) We respect the right to privacy.
   b) We take care of data, including personal data, security. The detailed information on protection of personal data can be found in the Rules and Regulations.
   c) Connection with our Website is encrypted.
   d) We do not request you to log on to the Account when we send invoices or any e-mail correspondence.
   e) We do not request you to provide data by e-mail. We always conduct verification after logging on to the Account. We would like to ask you for understanding if certain actions require confirmation and verification. In such a case we many ask you to log on to the Account.
2. Using the Internet, choose only safe devices and networks. Do you know that when you log in a public WiFi network, the network administrator can see your data? If you use the Website at work, follow the security recommendations in force at your organization.
3. If you receive an e-mail from us, it will be from one of the following e-mail addresses:
   hello@survicate.com
   payments@survicate.com
   gdpr@survicate.com

§3.
COOKIES

What are cookies?
Cookies are sent to Internet browsers, then stored in the memory of devices, and read by the server at each connection with the Website

Cookies do not include any information which would enable third parties to gain access to your personal data or to get in touch with you by means of, e.g. e-mail or telephone. We would also like to point out that cookies do not allow the Service Provider or third parties access to your private device.

SURVICATE

What types of cookies do we process?

We use the so-called technical cookies which enable correct use of the message transmission as well as remembering your settings and to create simple Website statistics.
We use other cookies, including:

Name	Domain	Type
Newsletter_test	survicate.com	Cookie
__cfduid	.survicate.com	Cookie
_dc_gtm_UA-47498044-1	.survicate.com	Cookie
_ga	.survicate.com	Cookie
_gid	.survicate.com	Cookie
_ym_isad	.survicate.com	Cookie
_ym_uid	.survicate.com	Cookie
_ym_visorc_48211151	.survicate.com	Cookie
ajs_anonymous_id	.survicate.com	Cookie
ajs_group_id	.survicate.com	Cookie
ajs_user_id	.survicate.com	Cookie
fr	.facebook.com	Cookie
i	.yandex.ru	Cookie
intercom-id-oevz15jg	.survicate.com	Cookie
yabs-sid	mc.yandex.ru	Cookie
yandexuid	.yandex.ru	Cookie
yp	.yandex.ru	Cookie
ym48211151_lastHit		localStorage

_ym48211151_lsid		localStorage
_ym48211151_reqNum		localStorage
_ym_retryReqs		localStorage
ajs_group_properties		localStorage
ajs_user_traits		localStorage
debug		localStorage
intercom-state		localStorage
survi::ZJeyrlsGabpVqlpdgbRRrBwWHNOTnBhh::visits-count		localStorage
G_ENABLED_IDPS	.panel.survicate.com	Cookie
JSESSIONID	.nr-data.net	Cookie
NID	.google.com	Cookie
Newsletter_test	panel.survicate.com	Cookie
__cfduid	.survicate.com	Cookie
_ga	.survicate.com	Cookie
_gid	.survicate.com	Cookie
ajs_anonymous_id	.survicate.com	Cookie
ajs_group_id	.survicate.com	Cookie
ajs_user_id	.survicate.com	Cookie
auth_token	panel.survicate.com	Cookie
fr	.facebook.com	Cookie
intercom-id-oevz15jg	.survicate.com	Cookie
intercom-lou-oevz15jg	.survicate.com	Cookie
intercom-session-oevz15jg	.survicate.com	Cookie

mp_67eb3f8ca775410ca3c98cd0771952ea_mixpanel	.survicate.com	Cookie
selectedOrganizationId_299	panel.survicate.com	Cookie
selectedProjectId_299	panel.survicate.com	Cookie
user	panel.survicate.com	Cookie
_lr_hb_-qcqifl/survicate		localStorage
_lr_id_		localStorage
_lr_tabs_-qcqifl/survicate		localStorage
ajs_group_properties		localStorage
ajs_user_traits		localStorage
debug		localStorage
intercom-state		localStorage
survi::ZJeyrlsGabpVqlpdgbRRrBwWHNOTnBhh::identities		localStorage
survi::ZJeyrlsGabpVqlpdgbRRrBwWHNOTnBhh::identities-changed		localStorage
survi::ZJeyrlsGabpVqlpdgbRRrBwWHNOTnBhh::visits-count		localStorage

The privacy policies for external tools are set out here:
https://docs.intercom.com/pricing-privacy-and-terms/privacy/updating-your-privacy-policy
https://yandex.com/legal/privacy/
https://www.facebook.com/business/help/651294705016616

How can I disable cookies?

You decide about cookie processing by means of your browser settings. If you don't want cookies to be processed, you can disable them (to this end, select relevant privacy setting in your browser).

Disabling cookies on the internet browser may affect the manner in which the Website or the Services available on the Website or on other connected websites are displayed.

§4.
SCOPE OF PERSONAL DATA PROCESSED

1. We process the following data at the Registration stage: e-mail, company name, first name.
2. At a later stage, we can process additional data if you provide them to us during the course of the communication. However, we don't ask for them, and delete them if possible. If we request for any data, they concern the company.
3. Transaction data, including personal data, are provided directly by the User to the External Payment Channel.

§5.
DATA RECIPIENTS

We take advantage of services of the software development companies and ones which maintain ICT systems with which we have entered into relevant agreements. Such agreements cover the rules for data processing and confidentiality. These data are not made available, and none of those companies has the right to process the data in another way than the one set out in the agreement. Your data, if a company has access to them, may be processed only for the needs of the correct provision of the services.

Should you have any questions, please get in touch with us hello@survicate.com